

NHS Survey

CATI Fieldwork : 8th-10th March 2013

Absolutes/col percents

Table 1

Q.1 Here are some things people have said about the NHS. For each one I read out please say whether you agree or disagree. There are no right or wrong answers, it's your own opinions we want.

People living in European countries such as France and Germany don't receive as good a level of healthcare as we do on the NHS.

Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1002	491	511	71	155	179	194	166	237	338	177	173	314	267	261	244	140	90
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
Net: Agree	359 36%	189 38%	170 33%	52 43%	60 38%	74 39%	59 35%	44 29%	69 33%	90 33%	92 32%	83 40%	94 41%	97 38%	74 28%	98 39%	58 40%	31 36%
Agree strongly	148 15%	89 18%	59 12%	18 15%	22 14%	23 12%	30 18%	23 15%	31 15%	30 11%	34 12%	49 23%	36 15%	45 18%	34 13%	31 12%	28 20%	10 11%
Agree somewhat	210 21%	100 20%	110 22%	33 28%	38 24%	51 27%	29 17%	21 14%	38 18%	60 22%	58 20%	34 16%	58 25%	53 21%	39 15%	67 27%	30 21%	21 25%
Disagree somewhat	247 25%	109 22%	139 27%	18 15%	49 30%	44 23%	41 24%	48 32%	48 23%	81 30%	69 24%	48 23%	49 21%	55 22%	85 32%	54 21%	37 25%	17 19%
Disagree strongly	161 16%	90 18%	70 14%	9 8%	21 13%	28 14%	31 18%	26 17%	46 22%	43 16%	48 16%	33 16%	37 16%	42 16%	38 14%	44 18%	19 13%	17 20%
Net: Disagree	408 41%	199 41%	209 41%	27 22%	69 43%	72 38%	72 42%	74 49%	94 45%	124 46%	117 40%	81 38%	86 37%	97 38%	123 47%	98 39%	56 39%	34 39%
Don't know	235 23%	103 21%	132 26%	42 35%	31 19%	45 23%	39 23%	32 21%	47 22%	57 21%	82 28%	46 22%	51 22%	60 24%	68 26%	55 22%	30 21%	22 25%

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Table 2

Q.2 Here are some things people have said about the NHS. For each one I read out please say whether you agree or disagree. There are no right or wrong answers, it's your own opinions we want.

It shouldn't matter whether hospitals or surgeries are run by the government, not-for-profit organisations or the private sector, provided that everyone including the least well off has access to care.

Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1002	491	511	71	155	179	194	166	237	338	177	173	314	267	261	244	140	90
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
Net: Agree	827 83%	402 82%	425 83%	102 85%	136 85%	162 85%	136 80%	114 76%	176 84%	214 79%	238 82%	189 90%	185 81%	207 81%	229 87%	198 79%	126 87%	68 78%
Agree strongly	564 56%	267 54%	297 58%	45 37%	100 62%	109 57%	96 56%	85 57%	129 61%	144 53%	156 54%	136 65%	127 55%	137 54%	170 64%	126 50%	81 56%	49 57%
Agree somewhat	263 26%	135 28%	128 25%	57 48%	36 23%	53 28%	40 24%	29 19%	47 23%	70 26%	82 28%	53 25%	58 25%	69 27%	59 22%	72 29%	44 31%	19 21%
Disagree somewhat	44 4%	24 5%	20 4%	10 8%	5 3%	3 2%	11 6%	10 6%	6 3%	13 5%	15 5%	6 3%	11 5%	10 4%	9 4%	17 7%	4 3%	4 5%
Disagree strongly	98 10%	48 10%	50 10%	5 4%	17 11%	22 12%	16 10%	20 13%	17 8%	37 14%	25 9%	13 6%	24 10%	29 11%	19 7%	29 12%	14 10%	7 8%
Net: Disagree	142 14%	72 15%	70 14%	14 12%	23 14%	25 13%	27 16%	30 20%	24 11%	50 18%	40 14%	18 9%	34 15%	39 15%	28 11%	46 18%	18 13%	12 13%
Don't know	33 3%	16 3%	16 3%	4 3%	1 1%	3 2%	7 4%	7 4%	10 5%	7 2%	12 4%	3 1%	11 5%	9 4%	8 3%	8 3%	* *	8 9%

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Table 3

Q.3 Some public figures claim that the NHS is the envy of the world. Do you agree or disagree?

Base: All respondents

	Gender		Age							Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1002	491	511	71	155	179	194	166	237	338	177	173	314	267	261	244	140	90
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
Agree	564 56%	272 55%	291 57%	53 44%	89 55%	105 55%	97 57%	94 63%	126 60%	153 56%	157 54%	119 57%	135 59%	151 59%	155 59%	135 54%	81 56%	41 47%
Disagree	379 38%	186 38%	193 38%	63 52%	57 36%	74 39%	65 38%	50 34%	69 33%	109 40%	108 37%	85 40%	78 34%	86 34%	93 35%	101 40%	59 41%	40 45%
Don't know	59 6%	32 7%	27 5%	4 3%	14 9%	12 6%	8 5%	6 4%	16 7%	9 3%	26 9%	7 3%	18 8%	17 7%	16 6%	15 6%	5 3%	6 7%

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Table 4

Q.4 Which of the following would concern you the most if you were told you needed to go to hospital for in-patient treatment?**Base: All respondents**

	Gender		Age							Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1002	491	511	71	155	179	194	166	237	338	177	173	314	267	261	244	140	90
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
That you'd have to wait a long time for treatment	265 26%	139 28%	126 25%	46 38%	48 30%	46 24%	52 31%	32 21%	42 20%	67 25%	71 24%	71 34%	56 24%	69 27%	71 27%	53 21%	49 34%	23 26%
That you might pick up an infection in the hospital	242 24%	102 21%	140 27%	25 21%	34 21%	52 27%	38 22%	42 28%	51 24%	55 20%	78 27%	38 18%	70 31%	58 23%	57 22%	65 26%	33 23%	29 33%
That the treatment you received might be of poor quality	185 18%	98 20%	87 17%	29 24%	32 20%	42 22%	28 16%	27 18%	27 13%	60 22%	57 20%	40 19%	28 12%	50 19%	42 16%	53 21%	24 16%	16 18%
That there wouldn't be enough staff to pay attention to your needs	164 16%	83 17%	81 16%	11 9%	30 19%	36 19%	32 19%	29 19%	27 13%	59 22%	39 13%	34 16%	32 14%	42 17%	52 20%	41 16%	18 12%	12 14%
That you might have to share accommodation or bathroom facilities with the opposite sex	70 7%	32 6%	38 8%	8 7%	6 4%	3 1%	13 8%	9 6%	31 15%	9 3%	24 8%	19 9%	18 8%	17 7%	20 8%	18 7%	10 7%	5 6%
None of these	76 8%	38 8%	38 7%	1 1%	11 7%	13 7%	8 5%	11 8%	32 15%	20 8%	21 7%	9 4%	26 11%	18 7%	21 8%	22 9%	12 8%	3 3%

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Table 5
Classification
Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1002	491	511	71	155	179	194	166	237	338	177	173	314	267	261	244	140	90
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
Gender																		
Male	491 49%	491 100%	- -	75 62%	66 41%	89 46%	98 57%	68 45%	96 46%	140 52%	141 49%	106 51%	104 45%	124 49%	140 53%	118 47%	66 46%	43 50%
Female	511 51%	- -	511 100%	45 38%	94 59%	102 54%	72 43%	82 55%	114 54%	131 48%	149 51%	104 49%	127 55%	131 51%	125 47%	133 53%	78 54%	44 50%
Age																		
18-24	(21) 12%	75 15%	45 9%	120 100%	- -	- -	- -	- -	- -	27 10%	61 21%	17 8%	15 6%	48 19%	19 7%	26 10%	19 13%	7 9%
25-34	(29.5) 16%	66 13%	94 18%	- -	160 100%	- -	- -	- -	- -	51 19%	45 15%	42 20%	23 10%	33 13%	52 19%	41 16%	19 13%	16 19%
35-44	(39.5) 19%	89 18%	102 20%	- -	- -	191 100%	- -	- -	- -	58 21%	57 20%	51 24%	24 11%	46 18%	47 18%	57 23%	17 12%	24 27%
45-54	(49.5) 17%	98 20%	72 14%	- -	- -	- -	170 100%	- -	- -	57 21%	42 14%	45 21%	27 12%	50 20%	42 16%	40 16%	31 21%	7 9%
55-64	(59.5) 15%	68 14%	82 16%	- -	- -	- -	- -	150 100%	- -	42 15%	46 16%	30 14%	33 14%	27 11%	44 17%	37 15%	24 16%	18 21%
65+	(70) 21%	96 20%	114 22%	- -	- -	- -	- -	- -	210 100%	37 14%	40 14%	26 12%	108 47%	51 20%	59 22%	51 20%	35 24%	13 16%
Average age	46.78	46.05	47.47	21.00	29.50	39.50	49.50	59.50	70.00	45.12	42.84	44.66	55.64	44.93	48.00	46.67	48.52	45.89

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	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
<u>Social Grade</u>																		
AB	271 27%	140 28%	131 26%	27 22%	51 32%	58 30%	57 33%	42 28%	37 18%	271 100%	-	-	-	70 28%	79 30%	61 24%	29 20%	31 36%
C1	291 29%	141 29%	149 29%	61 51%	45 28%	57 30%	42 24%	46 31%	40 19%	-	291 100%	-	-	81 32%	60 23%	79 31%	48 33%	23 27%
C2	211 21%	106 22%	104 20%	17 14%	42 26%	51 27%	45 26%	30 20%	26 12%	-	-	211 100%	-	49 19%	69 26%	40 16%	38 26%	14 16%
DE	230 23%	104 21%	127 25%	15 12%	23 14%	24 13%	27 16%	33 22%	108 51%	-	-	-	230 100%	55 21%	57 21%	71 28%	30 21%	19 21%
<u>Region</u>																		
South East	255 25%	124 25%	131 26%	48 40%	33 20%	46 24%	50 29%	27 18%	51 24%	70 26%	81 28%	49 23%	55 24%	255 100%	-	-	-	-
Midlands	264 26%	140 28%	125 24%	19 16%	52 32%	47 25%	42 25%	44 30%	59 28%	79 29%	60 21%	69 33%	57 25%	-	264 100%	-	-	-
North England	251 25%	118 24%	133 26%	26 21%	41 26%	57 30%	40 23%	37 24%	51 24%	61 23%	79 27%	40 19%	71 31%	-	-	251 100%	-	-
Wales & South West	145 14%	66 13%	78 15%	19 16%	19 12%	17 9%	31 18%	24 16%	35 17%	29 11%	48 16%	38 18%	30 13%	-	-	-	145 100%	-
Scotland	87 9%	43 9%	44 9%	7 6%	16 10%	24 13%	7 4%	18 12%	13 6%	31 12%	23 8%	14 7%	19 8%	-	-	-	-	87 100%

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	Gender		Age							Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
<u>Working status</u>																		
Full-time	441 44%	274 56%	166 33%	55 46%	82 51%	123 65%	115 67%	57 38%	9 4%	166 62%	124 43%	113 54%	37 16%	119 47%	125 47%	107 43%	47 33%	43 49%
Part-time	120 12%	30 6%	90 18%	15 12%	23 14%	32 17%	24 14%	21 14%	5 2%	28 10%	41 14%	36 17%	15 7%	35 14%	16 6%	37 15%	19 13%	13 15%
Not working but seeking work or temporarily unemployed/sick	87 9%	48 10%	40 8%	22 19%	20 13%	19 10%	15 9%	10 7%	* *	13 5%	28 10%	19 9%	27 12%	15 6%	22 8%	24 10%	22 15%	5 5%
Not working/not seeking work	59 6%	11 2%	48 9%	5 4%	21 13%	6 3%	12 7%	12 8%	3 2%	11 4%	15 5%	9 4%	24 10%	12 5%	25 9%	14 6%	4 3%	5 5%
Retired	237 24%	100 20%	136 27%	2 1%	1 1%	2 1%	2 1%	46 30%	185 88%	40 15%	48 17%	28 13%	121 52%	54 21%	65 25%	55 22%	43 30%	19 22%
Student	24 2%	12 3%	12 2%	17 14%	6 4%	1 1%	- -	- -	- -	5 2%	18 6%	1 1%	- -	10 4%	5 2%	4 2%	6 4%	- -
Refused	33 3%	15 3%	18 4%	5 4%	7 5%	7 4%	2 1%	5 3%	8 4%	7 2%	16 5%	5 2%	6 3%	10 4%	8 3%	10 4%	4 3%	2 2%

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	Gender		Age							Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
<u>Tenure</u>																		
Own outright	331 33%	166 34%	165 32%	31 26%	16 10%	23 12%	35 20%	76 50%	150 71%	92 34%	88 30%	48 23%	103 45%	68 27%	90 34%	86 34%	58 40%	28 33%
Own with a mortgage	351 35%	171 35%	179 35%	24 20%	71 44%	108 57%	88 51%	43 29%	17 8%	131 48%	93 32%	99 47%	28 12%	85 34%	99 38%	84 33%	41 29%	40 46%
Council	130 13%	63 13%	67 13%	27 22%	20 13%	22 12%	24 14%	17 11%	20 10%	8 3%	38 13%	26 12%	58 25%	43 17%	29 11%	29 11%	24 17%	6 6%
Housing Assoc.	35 4%	15 3%	20 4%	1 *	11 7%	4 2%	8 5%	4 3%	7 3%	2 1%	14 5%	7 3%	12 5%	8 3%	7 3%	8 3%	6 4%	6 7%
Rented from someone else	105 10%	51 10%	54 11%	28 23%	32 20%	25 13%	11 7%	4 3%	4 2%	25 9%	39 13%	21 10%	20 9%	33 13%	25 10%	32 13%	10 7%	4 5%
Rent free	5 *	4 1%	1 *	- -	1 1%	1 *	1 1%	* *	2 1%	1 *	1 *	2 1%	1 *	2 1%	1 *	2 1%	- -	- -
Refused	46 5%	21 4%	25 5%	10 8%	9 5%	8 4%	4 2%	6 4%	10 5%	11 4%	18 6%	8 4%	9 4%	15 6%	14 5%	10 4%	5 4%	3 3%

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	Gender		Age							Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
Foreign Holiday in last 3 years																		
Yes	621 62%	309 63%	312 61%	75 62%	105 65%	127 67%	112 66%	92 61%	110 52%	212 78%	189 65%	113 54%	107 47%	172 68%	153 58%	157 63%	81 56%	57 66%
No	381 38%	182 37%	199 39%	45 38%	56 35%	64 33%	58 34%	58 39%	100 48%	59 22%	102 35%	97 46%	123 53%	83 32%	111 42%	94 37%	63 44%	30 34%
Number of cars																		
None	202 20%	98 20%	104 20%	38 32%	39 24%	25 13%	22 13%	26 17%	51 24%	27 10%	62 21%	37 17%	77 33%	78 31%	32 12%	60 24%	22 15%	10 12%
1	415 41%	199 41%	216 42%	27 23%	61 38%	76 40%	58 34%	75 50%	118 56%	109 40%	112 38%	87 41%	108 47%	90 35%	117 44%	98 39%	59 41%	51 59%
2	293 29%	140 28%	154 30%	27 23%	49 31%	80 42%	64 37%	37 25%	37 18%	103 38%	84 29%	67 32%	39 17%	68 27%	93 35%	66 26%	50 34%	17 20%
3+	91 9%	54 11%	37 7%	27 23%	11 7%	10 5%	27 16%	12 8%	4 2%	32 12%	33 11%	20 9%	6 3%	19 7%	23 9%	27 11%	14 9%	8 9%

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	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
Internet Access																		
At all	823 82%	418 85%	404 79%	116 97%	150 94%	174 91%	155 91%	118 78%	110 53%	251 93%	252 87%	179 85%	141 61%	211 83%	225 85%	198 79%	116 81%	73 83%
At home (net)	802 80%	405 82%	397 78%	116 96%	145 90%	170 89%	152 89%	111 74%	107 51%	245 91%	242 83%	175 83%	139 60%	208 82%	219 83%	193 77%	113 78%	69 80%
At work (net)	394 39%	221 45%	173 34%	65 54%	74 46%	105 55%	88 52%	50 33%	12 6%	167 62%	134 46%	69 33%	25 11%	113 44%	112 42%	91 36%	40 28%	38 44%
At home	423 42%	193 39%	230 45%	51 42%	75 47%	68 36%	66 39%	67 44%	97 46%	84 31%	115 40%	109 52%	114 49%	96 38%	110 42%	105 42%	77 53%	35 40%
At work	16 2%	9 2%	7 1%	- -	4 2%	2 1%	2 1%	6 4%	2 1%	6 2%	7 2%	3 1%	- -	2 1%	4 1%	3 1%	4 3%	3 4%
Both at home and at work	378 38%	212 43%	167 33%	65 54%	70 44%	103 54%	86 51%	44 29%	10 5%	161 59%	127 44%	66 31%	25 11%	111 44%	108 41%	88 35%	36 25%	35 40%
Somewhere else	6 1%	4 1%	1 *	1 1%	1 1%	1 1%	- -	1 1%	2 1%	- -	3 1%	1 *	2 1%	1 *	3 1%	2 1%	- -	- -
Not at all	178 18%	73 15%	106 21%	4 3%	10 6%	16 8%	16 9%	32 22%	100 47%	19 7%	39 13%	31 15%	90 39%	43 17%	39 15%	53 21%	28 19%	14 17%
Refused	1 *	- -	1 *	- -	- -	1 *	- -	- -	- -	1 *	- -	- -	- -	1 *	- -	- -	- -	- -

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	Gender		Age							Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
<u>Marital Status</u>																		
Single	237 24%	145 30%	92 18%	96 79%	49 31%	36 19%	30 17%	11 7%	17 8%	53 20%	82 28%	49 23%	53 23%	77 30%	50 19%	59 23%	30 21%	22 26%
Married/ co-habiting	545 54%	263 54%	282 55%	20 16%	89 55%	134 70%	113 67%	92 61%	97 46%	173 64%	146 50%	128 61%	97 42%	128 50%	162 61%	131 52%	81 56%	44 50%
Widowed/ separated/ divorced	182 18%	66 13%	116 23%	- -	15 10%	12 6%	24 14%	43 29%	87 41%	34 13%	47 16%	27 13%	74 32%	39 15%	44 17%	52 21%	30 21%	18 20%
Refused	38 4%	16 3%	21 4%	5 4%	7 5%	9 5%	3 2%	5 3%	9 4%	9 3%	16 5%	6 3%	7 3%	12 5%	9 3%	10 4%	4 3%	3 4%
<u>Children</u>																		
None aged 18 or under	670 67%	337 69%	333 65%	99 83%	73 45%	64 33%	102 60%	132 88%	200 95%	165 61%	196 67%	131 62%	178 77%	173 68%	174 66%	155 62%	105 73%	62 72%
NET: Yes	292 29%	133 27%	159 31%	16 13%	80 50%	118 62%	64 38%	13 9%	1 *	97 36%	75 26%	74 35%	45 20%	69 27%	81 30%	85 34%	35 25%	22 25%
NET: Yes any aged 15 or under	258 26%	112 23%	146 29%	16 13%	80 50%	107 56%	50 29%	6 4%	- -	85 31%	64 22%	71 34%	38 17%	64 25%	70 26%	70 28%	34 23%	20 23%
- Aged under 5	116 12%	46 9%	71 14%	15 12%	57 35%	38 20%	7 4%	- -	- -	40 15%	31 11%	27 13%	19 8%	26 10%	35 13%	34 13%	15 10%	7 8%
- Aged 5-10	119 12%	53 11%	66 13%	1 1%	41 25%	61 32%	15 9%	1 *	- -	36 13%	30 10%	38 18%	15 7%	28 11%	34 13%	25 10%	19 13%	13 15%
- Aged 11-15	116 12%	55 11%	61 12%	1 1%	10 6%	60 32%	39 23%	5 4%	- -	41 15%	29 10%	27 13%	19 8%	31 12%	32 12%	28 11%	15 10%	9 11%
- Aged 16-18	69 7%	36 7%	33 7%	- -	5 3%	24 13%	31 18%	8 5%	1 *	24 9%	19 6%	16 8%	10 4%	16 6%	19 7%	23 9%	6 4%	5 6%
Refused	41 4%	21 4%	19 4%	5 4%	8 5%	9 5%	4 3%	6 4%	9 4%	8 3%	19 7%	6 3%	7 3%	13 5%	10 4%	11 4%	4 3%	3 3%

NHS Survey

CATI Fieldwork : 8th-10th March 2013

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
<u>Grocery shopping status</u>																		
Don't know	1002	491	511	120	160	191	170	150	210	271	291	211	230	255	264	251	145	87
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%